

# **Remote Workforce Analytics**

Whether remote work is new to your organization or you've been doing it successfully for years, your employees have likely experienced both the benefits and the challenges of getting things done away from the office.

#### Important questions to ask when implementing a remote workforce:

- How can the capacity to work remotely be measured and understood?
- How can leaders adjust their management style to help employees succeed in a remote environment?
- How can data and talent analytics assist in making good decisions for your organization?

Harrison has developed specific Remote Work Behavioural Competencies to help organizations maximize performance and meet the challenges of working in a remote environment. Using our unique behavioural competencies framework, we have developed two new competencies for **Remote Productivity** and **Remote Communication**.

There are two versions of the competencies: One for remote workers and the other for leaders who manage remote workers.

**Remote Workers** - can compare their own behavioural tendencies to those that are most likely to produce positive outcomes.

**Leaders of Remote Workers** - can gain insights into their own management style and potential adjustments that will benefit team members and organizational performance.



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## **Different People = Different Challenges**

While many people enjoy working remotely and do so successfully, a multitude of challenges can make it quite difficult for others:

- Requires self-discipline
- Possible lack of structure
- Lack of social contact and potential feelings of isolation
- Overwork/stress from not being able to switch off
- Difficulty prioritizing tasks
- Managing different kinds of interruptions from family, children, pets
- · Adapting to new technology and associated outages
- Managing physical and mental health
- Lack of clarity in deliverables

#### **Analysis - Identifying Development & Training Needs**

#### The Remote Worker Analysis Reports target three distinct areas:

1. The Remote Work Behavioural Competencies which identify traits needed for effective remote productivity and communication.

2. The Behavioural Success Analysis Report identifies an individual's fit with the job which is the primary foundation for successful remote working.

3. The Engagement and Retention Report assesses the individual's level of engagement which is also a foundation for successful remote working.

#### **Brandon Hall Award Winner**

We were proud to be acknowledged as a winner of the Silver award for Innovating Remote Workforce Analytics in the category of Best Advance in Technology Innovation for the Remote Workforce.

Essential traits			Negative Impact <> Positive Impact											
(n order of importance)	Andrew's Score	Very streeg	Strong	Cubitartial	Moderate	Skom	No impact	CADIN	Moderate	Substantial	Strong			
Persistent: The tendency to be tenocious despite encountering significant electroles Namative: Andrew is very determined and perseveras with a task despite many obtacles. This will probably have a somewhat positive	8.6							_		_				
impact on this behavioral competency. Self <del>improvement</del> The indexty to addimpt to develop or better oneself Neuralive, Andrea has an intention to improve himself. This will probably be aufficient for this behavioral competency.	6.6					_				_				
Optimistic The tendency to believe the future will be positive Narrative. Andrew tends to be extremely optimistic and cheerful. Andrew's positive attuide will be very beneficial when dealing with staff and co-workers. This will probably have a somewhat positive impact on this bahvioral competency.	2.5			-						-				
Exthusiantic: The tendency to be exper and excited toward and is even pools Naradive. Andrew tends to be quite enthusiantic about his goals. If Andrew's goals are is algoment with the organization's objectives, will probably have a direct to achieve these objectives. This will probably have a slightly positive impact on this behavioral competency.	8.2			c				0		>				
Organized: The tendency to place and maintain order in an environment or situation Numarius, Andrew prebably prefers net to do much organizing. He may do the minimum amount of organizing mesosary and may occasionally lose efficiency. This will probably have a slightly negative impact on this buhavioral competency.	1.9				0	D			5					
Analystical: The tendency to Sogically examine facts and abustions (not necessarily analystical chicky) Narrative: Andews tends to analyse problems and decisions and eripsys it. This will probably be sufficient for this behavioral competency.	7.5					_								



### **Harrison Talent Life Cycle Solutions**

Harrison Assessments uses predictive analytics to help organizations acquire, develop, lead and engage their talent. This comprehensive Talent Decision Analytics provides the intelligence needed throughout the talent life cycle to build effective teams and develop, engage and retain key talent. Contact us to learn how we help organizations make great decisions.





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